





### President's Message

Challenges and opportunities are present in every organization. These challenges keep us moving forward and embracing them gives us the strength to continue growing.

This year we had some internal changes at our credit union with the transition of our President/CEO position. Brian Gilbert, a credit union employee for over 45 years retired in September. He led the credit union for 14 years as CEO. I would like to acknowledge the contributions that he has made over the years and the excellent growth that the credit union experienced under his leadership. This was an important change for all of us, but we are prepared and ready to continue serving our members with a collective effort from our staff and Board of Directors. I want to express my deepest appreciation to them for their work, commitment, and passion.

There is no question that 2023 was another challenging year due to the many external factors around the world. The Federal Reserve Bank continued to increase rates during the first part of 2023. The Fed Funds target rate increased four times during the first seven months of the year, ending the year at 5.50%, so we continued to feel the impact of those rate changes.

Members Trust of the Southwest FCU continued to grow during 2023. Assets grew from \$221M in December 2022 to \$230M in December 2023. We ended the year with a positive net income and a capital ratio of 8.08% which classified us, as "well capitalized" under the NCUA Rules and Regulations.

We understand the effect inflation has on many families in our community and we try to help our members by offering many affordable financial solutions including low-rate loans and credit cards. We are also pleased to have helped so many families purchase homes last year and we are proud to continue assisting our members in making the best financial decision. We continue to increase our business loans, with very competitive rates and convenient options to apply for your loan. Our new vision is present in the daily life of each employee at Members Trust, making financial success a reality ONE member at a time. We are respectful, dependable, and determined to do the right thing. These are our core values, and we are proud to serve our members with these principles in mind.

Throughout the year, we continue to strengthen our security systems to protect your financial information. It is very important to address a concerning trend - The increase of fraudulent activities targeting financial institutions. Your security is our top priority, and while we implement measures to protect your accounts, we ask for your cooperation in combating this rising threat. We all need to stay vigilant and remain cautious of suspicious emails, calls, or messages that don't sound legitimate, especially those that ask questions about your personal information. We ask that you always be on alert.

Looking ahead, we are committed to you by evolving and adapting to provide timely new products and services, creating new opportunities, and making sure we can offer all the financial tools you need.

We thank you for the opportunity and privilege to serve you and we hope to continue being the financial institution of your choice that supports the growth and prosperity of our community.

Sincerely,

Liliana Canga ceo/cfo

# Supervisory Committee Report

The Board of Directors appoints the Supervisory Committee each year. The Supervisory Committee oversees the internal and external audit functions, monitors regulatory processes, ensures Board Policy complies with regulatory requirements, and ensures that the strategic and operational goals are realized. The bottom line – we make sure that our members are protected and their investment in the credit union is secure.

The Supervisory Committee is comprised of Clarence Helfrich, Reeves Burdick, and me.

In accordance with regulatory needs, the Supervisory Committee worked with Doeren Mayhew CPA to conduct a high-level, Opinion Audit (as of 06/30/2023) of the operations of Members Trust. They found the financial position of MTFCU conforms with generally accepted accounting principles and practices. The financial statements accurately represent the results of the operations and financial position for this period. No material weaknesses in internal controls were reported.

In addition, Members Trust underwent a formal examination from the National Credit Union Administration, as of March 31, 2023. This also verified that the operations of the credit union are sound. The Supervisory Committee is pleased to report that Members Trust FCU is in good financial condition and in compliance with all regulatory directives.

On behalf of the Supervisory Committee, we thank our members for trusting us with their finances. We are committed to living our vision statement – Making financial success, ONE member at a time. We will continue to build a strong risk management program to ensure Members Trust remains a trusted financial partner for our members and community for years to come.

Respectfully submitted,

Kyle Masters

Chairman



Our Vision

Making financial success, ONE member at a time.

## Financial Statement

#### Balance Sheet

| ASSETS                          | 2023        | 2022        |
|---------------------------------|-------------|-------------|
| Loans                           | 167,517,503 | 160,628,567 |
| Less Allowance for Other Losses | (812,106)   | (843,851)   |
| Net Loans                       | 166,705,397 | 159,784,716 |
| Cash                            | 5,297,037   | 6,200,572   |
| Investments                     | 45,507,044  | 41,683,187  |
| Land, Building & Equipment      | 4,039,857   | 4,183,912   |
| NCUAIF                          | 1,885,885   | 1,748,022   |
| Other Assets                    | 6,699,678   | 7,767,844   |
| Total Assets                    | 230,134,898 | 221,368,252 |
|                                 |             |             |

| LIABILITIES       |           |           |
|-------------------|-----------|-----------|
| Total Borrowings  | 1,000,000 | 0         |
| Accounts Payable  | 990,561   | 1,304,606 |
| Dividends Payable | 1,478     | 1,136     |
| Total Liabilities | 1,992,039 | 1,305,743 |

| EQUITY                         |             |             |
|--------------------------------|-------------|-------------|
| Shares                         | 216,132,811 | 207,869,127 |
| Member Capital                 | 18,314,192  | 17,954,018  |
| Other Unrealized Gain/(Losses) | (6,304,144) | (5,760,636) |
| Total Equity                   | 228,142,859 | 220,062,509 |
| Total Liabilities & Equity     | 230,134,898 | 221,368,252 |

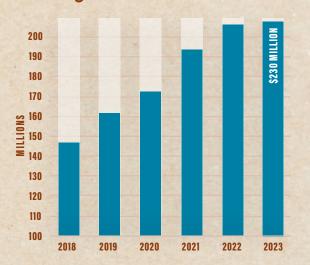
#### Income & Expense Statement

| INCOME                  | 2023       | 2022      |
|-------------------------|------------|-----------|
| Interest on Loans       | 7,875,152  | 6,046,468 |
| Interest on Investments | 1,585,031  | 903,812   |
| Fee Income              | 896,942    | 881,485   |
| Other Operating Income  | 618,129    | 655,288   |
| Total Income            | 10,975,254 | 8,487,053 |

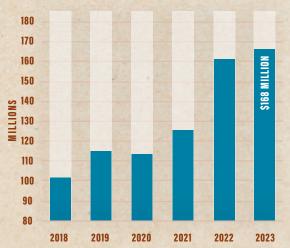
| EXPENSES                           |             |             |
|------------------------------------|-------------|-------------|
| Operations Expenses                | 5,450,344   | 4,983,103   |
| Provision for Loan & Other Losses  | 74,056      | 263,636     |
| Miscellaneous Expenses             | 56,000      | 47,481      |
| Total Expenses                     | 5,580,400   | 5,294,220   |
| Other non Operating Gain or Losses | 9,096       | 1,306       |
| Less: Interest on Borrowed Money   | (1,072)     | (3)         |
| Less: Dividends on Shares          | (5,042,705) | (1,753,294) |
| Net Income                         | 360,174     | 1,440,842   |



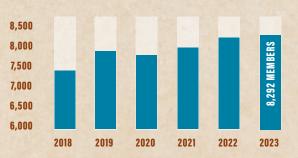
**Asset** Growth







Membership Growth



#### **Board of Directors**

**Kevin Kleb** Chairman

Margaret "Meg" Moore **Vice Chairman** 

> **James Harle** Secretary

**Wayne Benfer** Director

Jorgen Jorgensen Director

**Brandon McDonald** Director

> **Glenn Jiral** Director

#### Supervisory Committee

**Kyle Masters** Chairman **Clarence Helfrich Reeves Burdick** 

#### Management Team

Liliana Canga CEO/CFO

**Jeff Forsgren Chief of Lending** 

**Dennis Y'Barbo Chief Technology Officer** 

> Larry Pugh **VP of Operations**

**Dee Anna Griswold Stephenville Branch Manager** 



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20



























